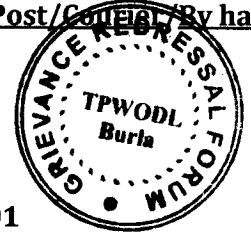


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: Ranjan Kumar Naik, President, S.K Dora (Co-opted Member) and S.Tripathy, Member (Finance)**



Ref: GRF/Burla/Div/DED/ (Final Order)/21804

Date: 23.04.26

**Present:** Sri Ranjan Kumar Naik, President  
Sri S.K Dora (Co-opted Member)  
Sri S.Tripathy Member(Finance)

1	Case No.	BRL/237/2026			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Guru Charan Kisan C/o-Surya Kisan At-Tipirisingha, Po-Parposi, Dist-Deogarh-768108	4141-1519-1177	8923363081	
3	Respondent/s	SDO(Elect),Deogarh,TPWODL,	Division D.E.D, TPWODL, Deogarh		
4	Date of Application	22.04.2026			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019	✓		
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	22.04.2026			
9	Date of Order	23.04.26			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Parposi, Tileibani

**Appeared**

For the Complainant- Guru Charan Kisan  
Represented by Surya Kisan

For the Respondent - SDO(Electrical), Deogarh, TPWODL.



**GRF Case No- BRL/237/2026**

Guru Charan Kisan  
C/o-Surya Kisan  
At-Tipirisingha,  
Po-Parposi,  
Dist-Deogarh-768108  
Consumer No-4141-1519-1177

**VRS**

SDO(Electrical), Deogarh, TPWODL.

**COMPLAINANT**

**OPPOSITE PARTY**

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

However, the Opposite Party is advised to resolve the case as per internal bill revision mechanism in force.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

**S.K Dora**

(Co-Opted Member)

**Co-opted Member**

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**S.Tripathy**

Member (Finance)

**Member**

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**Ranjan Kumar Naik**

(President)

**President**

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**Copy to: -**

1. Guru Charan Kisan, C/o-Surya Kisan, At-Tipirisingha, Po-Parposi, Dist-Deogarh-768108.
2. Sub-Divisional Officer (Elect.) Deogarh, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer.
3. Executive Engineer (Elect.), DED, TPWODL, Deogarh.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoingar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → [tpwesternodisha.com](http://tpwesternodisha.com) → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/237/2026)

23/7/26

GRIEVANCE REDRESSAL FORUM, BURLA  
Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017  
E-mail :grf.burla@tpwesternodisha.com

No.....

Dt.....

TPWODL, Burla

Complaint No.: 01  
ଅଭିଯୋଗକ୍ରମିକସଂଖ୍ୟା:

Consumer No.: 414115191177  
ଗ୍ରାହକସଂଖ୍ୟା

- Name, detail address, telephone number, E-mail address of the complainant.  
ଅଭିଯୋଗକାରୀଙ୍କ ନାମ, ଡାକଠିକଣା, ଟେଲିଫୋନ ନମ୍ବର, ଇ-ମେଲିକଣା  
Gurucharan Kisan (consumer) Dist. Deogarh  
Surya Kisan (Daughter-in-law) mob-8923263081  
AT-Tipirasingha, PO. Patposi Pin-768108
- Name of the local Office, designation of the Officer and address of the office against whose action/inaction the complaint is being filed.  
ଅଭିଯୋଗସହିତ ଚଳିତ ବିଦ୍ୟୁତ୍ ଅଧିକାରୀଙ୍କ ବିବରଣୀ, ସ୍ଥାନୀୟ କାର୍ଯ୍ୟାଳୟର ଠିକଣା  
S.D.O TPWODL Deogarh
- Date of filing complaint in the office of the Electrical Section Officer/Sub-Divisional Officer/Executive Engineer. (Documentary evidence to be enclosed).  
ଇଲେକ୍ଟ୍ରିକାଲ୍ ସେକ୍ସନ୍ ଅଫିସର / ସବ୍-ଡିଭିଜନାଲ ଅଫିସର / କାର୍ଯ୍ୟନିର୍ବାହୀ ସାଙ୍ଗୀଙ୍କ କାର୍ଯ୍ୟାଳୟରେ ଅଭିଯୋଗ ଦାଖଲ କରିବାର ତାରିଖ ଏବଂ ଅଭିଯୋଗ ବିବରଣୀ (ଏହି ବିଷୟରେ ଅଭିଯୋଗ ଏବଂ ଅନ୍ୟାନ୍ୟ ଦଲିଲଗୁଡ଼ିକୁ ସଂଲଗ୍ନ କରନ୍ତୁ)

4. Complaint Number allotted/acknowledgement given by the concerned officer.  
ଯଦି ସଂପୂର୍ଣ୍ଣ ଅଧିକାରୀ ଅଭିଯୋଗକ୍ରମିକ ନମ୍ବର ଦେଇଛନ୍ତି, ତାହା ଉଲ୍ଲେଖ କରନ୍ତୁ

5. Facts of the complaint/grievance. Please enclose copies of the latest complaint/representation to the concerned officer of WESCO/TPWODL if available and response or outcome of that complaint.  
ଅଭିଯୋଗର ତଥ୍ୟ ଏବଂ ବିବରଣୀ (ଯଦି ପୂର୍ବରୁ ଦାଖଲ ହୋଇଥିବା କାଗଜପତ୍ର ଉପଲବ୍ଧ ଅଛି, ଏହାକୁ ସଂଲଗ୍ନ କରନ୍ତୁ)

ଗୋଟିଏ ଲାଇଭ୍ ଟ୍ରାଫୋ ଥିବା ସ୍ଥଳରେ ଗୋଟିଏ ଲାଇଭ୍ କିଲ୍ ଭାବରେ ପ୍ରଭାବିତ ହୋଇଥିବା କାର୍ଯ୍ୟକାରୀ କରିବାକୁ ବିନା

6. Relief sought:-  
ଚାହୁଁଥିବା ପ୍ରତିକାର

7. Any Interim relief sought pending final decision on the matter.  
ଯଦି ମାମଲାର ଅନ୍ତିମ ନିଷ୍ପତ୍ତି ପୂର୍ବରୁ କଣସି ମଧ୍ୟବର୍ତ୍ତୀ ପ୍ରତିକାର ଚାହୁଁଛନ୍ତି, ତାହା ଉଲ୍ଲେଖ କରନ୍ତୁ

8. If the subject matter of this complaint is pending adjudication in any other judicial , quasi judicial or statutory forum or court. If so please give details:-  
ଏହି ଅଭିଯୋଗ ଅନ୍ୟ କଣସି ଅଦାଲତ କିମ୍ବା ମାଧ୍ୟମିକ ଫୋରମରେ ବିଚାର ଅଧୀନରେ ଅଛି କି? ଯଦି ଅଛି, ତେବେ ସେ ବିଷୟରେ ସବିଶେଷ ବିବରଣୀ

Place: - Patposi (Tilribani)  
ସ୍ଥାନ  
Date: - 22.04.26  
ତାରିଖ

y Surya Dasam  
Signature of the Applicant  
ଆବେଦନକାରୀଙ୍କ ଦସ୍ତଖତ  
Sign by Daughter in law